



CUSTOMER CREDIT ACCOUNT OPENING FORM – RETAIL

Business Name: _____

Trading Name: _____

Trading Address: _____

Delivery Address: _____

Telephone: _____

Website: _____

Company Number: _____

VAT Number: _____

HCPC/FHP Number: _____

Date Established: _____

Number of Employees: _____

Number of Years Trading: _____

C&P Salesperson: _____

Type of Company: Limited PLC
(Please Circle) Sole Trader
 Partnership
 Franchise
 Limited Liability
 Charity/Trust

Credit Limited Required: _____

Buying Contact Name: _____

Position: _____

Email: _____

Accounts Contact Name: _____

Position: _____

Email: _____

By signing this agreement, you declare that:

- A) You have read and understood our Terms and Conditions overleaf
- B) The information given by you when applying for this account is correct and we may reply upon it
- C) You are authorised to bind the account holder to this agreement

Print Name: _____

Signature: _____

Position Held: _____

Date: _____

PLEASE EMAIL BACK TO sales@c-pmedical.com OR
SEND TO C&P MEDICAL TRADING LTD, UNIT 1 AVRO
BUSINESS CENTRE, AVRO WAY, BOWERHILL,
MELKSHAM, WILTSHIRE SN12 6TP



CUSTOMER CREDIT ACCOUNT OPENING FORM – RETAIL

Payment terms are net 30 days from end of month. We accept the following methods of payment: -

Direct credit into C&P Medical's bank account

For bank to bank transfer information please see our invoice or contact us on 01225 707188

Please email your remittance to accounts@c-pmedical.com to notify C&P Medical that payment has been made, quoting the invoice no. or account no. you are paying

Credit/Debit card: We accept the following cards (MasterCard, Visa, Visa Debit and PayPal)

We reserve the right to carry out appropriate credit checks where possible and may set a reasonable credit limit for you.

We reserve the right to terminate or suspend the contract if allowing it to continue would result in you exceeding your credit limit or your credit limit is already exceeded. If you default on making payment, the entire balance of your account shall be payable and we may charge you interest on the account, together with costs and expenses.

If you do not make payment on the due date, then we may cancel the contract or suspend any further deliveries to you.

ALL GOODS REMAIN THE PROPERTY OF C&P MEDICAL TRADING UNTIL PAID FOR IN FULL.

DELIVERY

Mainland Britain - Internet Orders

Delivery is free on orders placed on the internet over £70 (ex VAT). For orders placed on the internet under £70 (ex VAT), a delivery charge of £6.25 (ex VAT) will be added at checkout.

The carriage charge of £6.25 (ex VAT) is included on the order until the £70 (ex VAT) total is hit - whereby the Free Delivery text is seen in the delivery cost.

Mainland Britain - Telephone Orders

Orders placed by telephone over £100 (ex VAT), delivery will be free of charge. For orders placed by telephone under £100 (ex VAT) a delivery charge of £6.25 (ex VAT) will be added.

Northern Ireland

Orders placed over £150 (ex VAT), will be sent free of charge. For orders placed under £150 (ex VAT), a shipping charge of £15 (ex VAT) will be added.

Scottish Highlands & Islands

These orders will incur a charge of £17.50 (ex VAT) Scottish Highlands - AB36-38, AB55-56, FK17-21, IV1-39, IV52-54, IV63, KW1-14, PA21-40, PH19-26, PH30-41, PH49-50 Scottish Islands - HS1-9, IV40-51, IV55-56, KA27-28, KW15-17, PA20, PA41-49, PA60-78, PH42-44, ZE1-3

Channel Islands and Isle of Man

These orders will incur a charge of £35.00 (ex VAT)

Republic of Ireland & Rest of the World

A shipping charge will be payable for all orders placed; but not charged at checkout. Instead, we will calculate your shipping charge and contact you to arrange separate payment.

OPENING TIMES

08:30am – 5:30pm Monday to Thursday 08:30am - 4.00pm Friday Answer machine outside office hours.

GENERAL

Prices are shown inclusive of VAT

C&P Medical Trading Ltd operates a back-order system – any items not immediately available will be ordered in for you and dispatched upon receipt

Always follow manufacturer's guidelines in full

C&P Medical Trading Ltd will not be held accountable for any misuse of products.

Please ensure that the number of boxes/pallets received corresponds to courier delivery note as discrepancies of this nature cannot be later rectified

DATA PROTECTION

Please note the following regarding the Data Protection Act 1998

We may transfer information about you to our bankers/financiers for the purposes of providing services for the following purpose:-

Obtaining credit insurance

Making credit reference agency searches

Credit Control

Assessment and analysis (including credit scoring, product and statistical

Protecting our interests

We will provide you with details of our bankers/financiers and that of any credit reference agencies used on request



CUSTOMER CREDIT ACCOUNT OPENING FORM – RETAIL

Terms & Conditions of Trading

Our website will display the price of any item with and without VAT

Both exclusive and inclusive prices will be shown on each individual item

Prices are subject to change without prior notice

C&P Medical Trading Ltd will not be held accountable for any misuse of products and shall not be liable for direct, indirect, incidental or consequential damages related to the use of these products

Data safety sheets are available on request. **We only sell to over 18's**

What methods of payment do you accept?

Payment on this site can be made by MasterCard, Visa and Visa Debit, PayPal. To make Direct Debit and BACS payments into our account, please contact us for bank details. Please phone or fax to notify C&P Medical that payment has been made

What are the terms of a credit account?

Payment is due 30 days from invoice, we will set a reasonable credit limit for you. We reserve the right to terminate or suspend the contract if allowing it to continue would result in you exceeding your credit limit or your credit limit is already exceeded. If you default on making payment, the entire balance of your account shall be payable and we may charge you interest on the account, together with costs and expenses. If you do not make a payment on the due date, then we may cancel the contract or suspend any further deliveries to you.

ALL GOODS REMAIN THE PROPERTY OF C&P MEDICAL TRADING UNTIL PAID FOR IN FULL.

Your mobile and email address that you provide may be used by us or the courier company to contact you about your order

What is your returns policy?

Goods can only be returned to us with our prior consent. Please contact us via queries@c-pmedical.com with any concerns you have and we will arrange for the goods to be returned to us if appropriate or a full refund or exchange if damaged. Please note, all 'P' or 'POM' & Hazardous products are non-returnable & nonrefundable

A credit note will be issued for any items returned or any overpayments, this can be redeemed against your next order with C&P Medical Trading Ltd or for a full refund or exchange

Incorrectly Supplied Items

We will accept items back for credit which have been incorrectly supplied provided that; -

- a) We are notified in writing or by telephone within 48 hours of delivery that they were incorrectly supplied.
- b) They are unmarked and have not been used/worn
- c) They have not been adapted
- d) They are returned in the original packaging in a clean, re-sellable conditions and
- e) The delivery note or official number are quoted

Unwanted or Incorrectly Ordered Items

If the product you have ordered is unwanted or incorrectly ordered carriage and re packaging charges may apply

A credit note will be issued for any items returned or any overpayments, this can be redeemed against your next order with C&P Medical Trading Ltd or contact us for a full refund or exchange

All returns must be sent to C&P Medical Trading, Unit 1 Avro Business Centre, Avro Way, Bowerhill, Melksham, Wiltshire SN12 6TP Telephone Number 01225 707188 and we must have been notified prior to the return. If you feel an orthotic you have ordered is unsuitable or the wrong size; return it to us unworn in the original undamaged packaging for a full refund or exchange

Are there any warnings I should be aware of?

If you have diabetes or problems with your circulation, please ask your doctor before using the orthotics products. If irritation or discomfort occurs, stop using the product immediately and seek medical advice. Keep out of reach of children.

It is a condition of sale than an orthopedic product purchased from C&P medical is restricted to single use only by the originally fitted patient in order to protect the care provider and the patient against potentially adverse consequences of infectious disease transmission or material instability resulting from previous use by the original wearer. Any expressed or implied warranties are voided if the orthosis is re used for another patient. Any orthosis purchased must be prescribed and applied by a qualified clinician to ensure that it meets the needs of the particular patient and accomplishes the desired results

C&P Medical Trading Ltd will not be held accountable for any misuse of products.



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C&P Medical Trading Ltd shall not be liable for direct, indirect, incidental or consequential damages related to the use of these products

Do you provide free samples?

Yes, for certain products at our discretion. Please contact us with any enquiries

Do you provide safety data sheets?

Yes, safety data sheets are available upon request

C&P Medical are the holding company of myfootcaresupplies.com. You may receive emails from either of these company's